



Care & Maintenance Guide

General Cleaning Advice

- Clean as required, wiping with a soft damp cloth or paper towel.
- Avoid using products with high levels of PH, bleach, nail polish remover or paint removers – if contact occurs use water on the affected area and follow normal cleansing method.
- Don't leave patches of wet or moist products on the basin for an extended period of time.
- Contact with any substance likely to stain or alter the finish of the product should be rinsed immediately with water to avoid permanent stains or damage.

Tough Stains

- For stubborn stains, use a gentle cleanser – Cerapol is effective applied and buffed with a soft cloth or sponge. Avoid using aggressive scrubbing pads and abrasive cleaners. Try to limit harsh scrubbing as this may remove the protective sealer.
- Tough stains can be avoided with regular cleaning.

Direct Sunlight

Direct sunlight will cause concrete to slowly discolour over a long period of time and may cause further damage.

Heat Resistance

Concrete expands when exposed to heat. Excessive exposure to localised heat may result in damage to your basin.

Chipping, Scratches & Cracks

Overtime your Basin may develop scratches and marks from day-to-day use. Try to avoid impact to the Basin with hard objects. Contact Studio Bagno if you would like more information on the advice given here or to learn more about our NueCrete maintenance program.



Care & Maintenance Guide (cont'd)

Note to Customer

Nuecrete basins are created by moulding and sealing fibre reinforced concrete mixed with an oxide colouring agent. Each individual basin is sealed making it suitable for bathroom applications. Concrete as a natural material even with proper care will mark and age over time.

Markings, pinholes and slight variations in finish are considered unique characteristics of the concrete product. You can expect the basin with ongoing use to patina with blemishes including pinholes becoming more pronounced over time.

Warranty

Our Nuecrete range comes with a 1 year labour & 2 years replacement product warranty

Installers must make thorough inspection of the product prior to installation to ensure that the item is damage free. Warranty will not apply where an item with obvious defects or damage is installed.

All Nuecrete basins must be installed with a flexible type sealant. The use of non-flexible sealant, Liquid Nails or Epoxy's of any kind will void all warranty and can damage the product.

Wear and tear including scratches, marks, chipping, revealing of pinholes, water spots and discolouration through ongoing use are not considered cause for replacement under warranty.

Damage caused by misuse, incorrect cleaning or poor installation will not be covered under warranty.